

EXETER CITY COUNCIL
SCRUTINY COMMITTEE - RESOURCES
22 JUNE 2011

ANNUAL RESULTS OF PERFORMANCE MONITORING 2010/11

1. PURPOSE OF REPORT

- 1.1. To report the annual figures for those statutory and local performance indicators that relate to services provided by the Corporate Services Directorate and certain Council-wide indicators.

2. BACKGROUND

- 2.1. Performance indicators are used to measure progress against the Council's strategic objectives. Regular monitoring ensures that the Council is on track to meet its targets. It also assures that remedial action is taken where necessary.
- 2.2. Local indicators are chosen by the Council to reflect specific priorities and to provide useful management information. In October 2007, the Government published a set of 198 National Indicators (NIs) which replaced all previous indicators. The Coalition Government has subsequently removed the requirement to report on many of the NIs.
- 2.3. Members play an important role in reviewing performance and ensuring data quality. The attached tables contain figures for those national and local indicators that relate to services supplied by the Corporate Services Directorate except where they relate to Council-wide indicators. Commentary is provided on the results to give context and to explain any variance from targets and any remedial action taken.

3. PERFORMANCE OVERVIEW

- 3.1 Of the 23 indicators collected by the Corporate Services Directorate, 5 are below their annual target, 7 are on target and 11 are above target. 11 of these indicators have performed worse in the year 2010/11 compared with the year 2009/10. 1 indicator has remained the same and 9 indicators have improved. 2 indicators could not be compared with 2010/11.

4. RECOMMENDATION

- 4.1. That Scrutiny Committee Resources considers the report and identify where further information is needed on any indicators.

DIRECTOR CORPORATE SERVICES

Local Government (Access to Information) Act 1985 (as amended).

Background papers used in compiling the report:

None